

SGE/ICT/2024/002


12th July 2024

To: All Tenderers

INVITATION TO TENDER FOR THE IT INFRASTRUCTURE AND SYSTEM MAINTENANCE SERVICE TO SG ENABLE FOR A PERIOD OF TWO (2) YEARS WITH AN OPTION TO RENEW FOR ANOTHER ONE (1) YEAR.

CORRIGENDUM NO. 1 (Date for final question will be on 17 July 2024, 2pm)

With reference to the above Tender, please note the following provision

S/N	Tenderer's Query	SG Enable's Response
1	<p>Please clarify if it mandatory for the following:</p> <ul style="list-style-type: none">i. Purchase licence renewal for System Software listed in section 6 of Annex E.ii. Be authorised business partner of the various hardware and software manufacturers? As we are 3rd party maintenance and support vendor, we can provide the same support using our in-house resources and original spare parts.	<p>At Annex E – IT Requirement Specifications,</p> <ul style="list-style-type: none">i. Under Section 6 – System Software, Tenderer must be able to support, troubleshoot and configure the systems software listed in the table. Purchase of licence renewal is not part of the requirement in this ITT.ii. Under Section 7 – Support Certification, Tenderer must be compliant with the requirements. Certifications are to be provided together with the proposal. Example of sample certification:  Sample VMware Certificate.pdf
2	<p>Can quote in parts instead of whole tender?</p>	<p>The proposal submitted by the tenderer must be in compliance with all requirements stated.</p>
3	<p>In order to scope for the maintenance may we request the serial number of the devices in the Annex E – IT requirement specifications?</p>	<p>Please refer to Table 1 in this document.</p>
4		
5		
6		
7		
8		

Yours faithfully

Mr Ng Chee Yong

NOTE: THE TENDERERS IS TO SIGN BELOW AND RETURN THIS LETTER TOGETHER WITH THE TENDER

To: SG Enable Ltd

INVITATION TO TENDER FOR THE IT INFRASTRUCTURE AND SYSTEM MAINTENANCE SERVICE TO SG ENABLE FOR A PERIOD OF TWO (2) YEARS WITH AN OPTION TO RENEW FOR ANOTHER ONE (1) YEAR.

CORRIGENDUM NO. 1

The above Corrigendum No. 1 has been noted by me/us in the compilation of my/our Tender.

NAME & SIGNATURE

COMPANY'S STAMP: _____

DATE: _____

Table 1

1. Systems and Hardware – SGE Systems

S/N	Code	Category	Brand	Model	Description	Serial Number
1	M	Server	Lenovo	ThinkSystem SR650 [7X06CTO1WW]	Intel Xeon Silver 4216 2.1GHz Processor, 16 x 32GB RAM, 2 x 300GB SAS HDD	J303BZNY
2	M	Server	Lenovo	ThinkSystem SR650 [7X06CTO1WW]	Intel Xeon Silver 4216 2.1GHz Processor, 16 x 32GB RAM, 2 x 300GB SAS HDD	J303BZNX
3	M	SAN	Lenovo	ThinkSystem DE4000F Type 7Y76	12 x 3.5TB SDD	J303BPGM
4	M	DMZ	IBM	X3550 M5 (MT:5463)	2.4GHz, 16GB RAM, 2x240GB HDD	06ERCPA
5	M	Server Backup	Lenovo	ThinkSystem SR530 (MT:7X08)	2.1GHz, 2x16GB RAM, 2x1.2TB HDD	J302FDD4
6	M	SAN	Lenovo	ThinkSystem DE2000H (MT:7Y70)	12x16TB HDD	J302FHR1
7	M	NAS	Synology	RS1219+	4x8TB HDD, 2x4GB RAM	1920QQR921X0G
8	O	Desktop Backup	Dell	EMC NX3240	2.0GHz, 2x8GB RAM, 2x600GB HDD, 14x1.8TB HDD	F07CBW2
9	O	Tape Drive	IBM	ULT3580 HH5		68FH971
10	O	Tape Drive	Lenovo	6171 S7R		9561446

2. Systems and Hardware – EV Systems

S/N	Code	Category	Brand	Model	Description	Serial Number
1	M	VM Server	HP	DL380 GEN9	16CPUs 2.4GHz, 96GB RAM, 4x300GB HDD	SGH531VLRJ
2	M	SAN	HP	MSA2040	6x900GB HDD	2S6530B110
3	O	Server Backup	Lenovo	X3550 M5 (MT:5463)	2.4GHz, 16GB RAM, 4x6.0TB HDD	J30GGPL
4	O	Tape Drive	IBM	3588 H6S		97RW073

3. Networks and Firewall Switches

S/N	Code	Category	Brand	Model	Description	Serial Number
SGE Switches and Firewall						
1	M	Core Switch	Cisco	WS-3850-48T-S	2 units	FCW2010F022 FOC2009X1H1
2	M	Edge Switch	Cisco	WS-C3850-24T	1 unit	FCW1926C0M7
3	M	Edge Switch	Cisco	WS-C2960-48T	14 units	FOC2205S025 FOC2205S01W FCW2204B65P FOC2417L9KC FCW2205A06V FCW2204B673 FCW2204B64Z FCW2204B66U FCW2204B65K FOC1926S4YB FOC1926S4YU FOC1926S4YR

						481464500982
						481444001132
						481494102791
						481444800872
						101534304565
						101534404308
						101534608998
						101594808992
3	M	Indoor AP	Ruckus	ZF R510	1 unit	331602108883
EV WiFi System – yearly hardware renewal. Expiry Feb 2029						
4	N	WiFi Controller	Ruckus	Smart Zone 144	2 units	472038000279
						262238900580
5	N	Outdoor AP	Ruckus	901-T750-WW01	6 units	972202000135
						122202010373
						382322000259
						382322000300
						382322000246
						382322000217
6	N	Indoor AP	Ruckus	901-R650-WW00	18 units	212339003276
						212339005530
						212339005557
						212339005725
						212339005750
						212339006248

						212339006259
						212339006527
						212339006540
						212339006558
						212339006564
						212339006565
						212339006566
						212339006576
						212339006588
						212339006591
						212339006758
						212339006780

5. UPS Systems – yearly hardware renewal. Expiry 24 Mar 2026

S/N	Code	Category	Brand	Model	Description	Serial Number
1	M	UPS	APC	Smart-UPS SRT 3000 (SKU Number: SRT3000RMXLI)	7 units	AS2145193226
						AS2145193231
						AS2213190054
						AS2213190057
						AS2145193239
						AS2145193230
						AS2145193221
2	M	UPS Battery	APC	Internal	7 units	5A2143T24597
						5A2143T24598
						5A2212T96297
						5A2212T96308
						5A2144T17729
5A2143T24599						

						5A2143T24601
				Smart-UPS SRT 96V 3kVA RM Battery Pack	4 units	7S2222L00759
						7S2233L00900
						7S2233L00938
						7S2233L00937
3	M	UPS Network Management Card 3 with Environmental Monitoring	APC	AP9641	7 units	ZA2231013956
						ZA2231013723
						ZA2237030173
						ZA2232010984
						ZA2237030106
						ZA2231013707
						ZA2231013710